

# Eyre House

Ballarat

## Cancellation Policy

All bookings have a forty eight hour cooling off period where the cancellation policy does not apply.

Bookings are not confirmed until a credit card is recorded or a deposit equal to 20% of the total tariff has been paid.

A Tax Invoice and credit card receipt (where applicable) will be provided for all bookings.

Cancellations received less than twenty eight days of the arrival date will be charged a cancellation fee equal to the full tariff. If the property is rebooked the cancellation fee will be refunded. The cancellation fee will be applied to any nights not rebooked.

Cancellations received greater than twenty eight days of the arrival date will be charged a cancellation fee equal to 50% of the full tariff. If the property is rebooked the cancellation fee will be refunded. The cancellation fee will be applied to any nights not rebooked.

Where guests choose to leave the property before the end of a booking no refunds will be given.